



Feature Codes and Instructions

Unconditional Call Forwarding (UCF)

This feature will forward all calls placed to your telephone number to an alternate telephone number without ringing your telephone number.

UCF is enabled by dialing *72, wait for dial tone to return, then dial the number you would like to forward your calls to as you would normally dial it. You will then hear a double beep. Wait for a pause and the forward to number will begin to ring. If the forward to line is answered, then the UCF becomes active and you may hang up. If the forward to line is not answered, repeat the above steps within 2 minutes of the first attempt. This time the forward to line will not ring and you will hear the double beep after entering the forward to number indicating the UCF is now active and you may hang up.

UCF is disabled by dialing *73

Busy Call Forwarding (BCF)

This feature will forward all calls that are placed to your telephone number when your line is busy to an alternate telephone number.

BCF is enabled by dialing *90, wait for dial tone to return, then dial the number you would like to forward your calls to as you would normally dial it. You will then hear a double beep. Wait for a pause and the forward to number will begin to ring. If the forward to line is answered, then the BCF becomes active and you may hang up. If the forward to line is not answered, repeat the above steps within 2 minutes of the first attempt. This time the forward to line will not ring and you will hear the double beep after entering the forward to number indicating the BCF is now active and you may hang up.

BCF is disabled by dialing *91

A broken dial tone can be heard on your line when BCF is active to remind you that BCF is enabled.

Delayed Call Forwarding (DCF)

This feature will forward all calls which are not answered within a certain time limit to an alternate telephone number.

DCF is enabled by dialing *92, wait for dial tone to return, then dial the number you would like to forward your calls to as you would normally dial it. You will then hear a double beep. Wait for a pause and the forward to number will begin to ring. If the forward to line is answered, then the DCF becomes active and you may hang up. If the forward to line is not answered, repeat the above steps within 2 minutes of the first attempt. This time the forward to line will not ring and you will hear the double beep after entering the forward to number indicating the DCF is now active and you may hang up.

DCF is disabled by dialing *93

Delayed Call Forwarding default time is 36 seconds

Selective Call Forwarding (SCF)

SCF Immediately forwards calls received from a maximum of 10 specific calling numbers to an alternate number.

To configure the service dial *63, an announcement is returned indicating the current status of the service and instructions for configuring.

Note:

It is possible to reject the most recent incoming number, even if that number was withheld. At no time is the number revealed to the subscriber in the menu system (for example there are announcements such as the service is active and there are two anonymous entries on the list). The list of rejected numbers only includes non-anonymous numbers. A count is revealed of the number of anonymous entries on the list.

Selective Call Rejection (SCR)

This allows you to add a list of a maximum of 10 numbers that are automatically rejected from calling your number. Callers on your SCR list will hear an automated message indicating that they are unable to call your number.

SCR is Configured by dialing *60, an announcement is returned indicating the current status of the service and instructions for configuring.

Interactions with other features:

- Calls are selectively rejected before any sort of call forwarding is applied to them.
- Selective call rejection applies to the original calling number only, and not the forwarding number if the call has undergone a previous call forwarding.
- Selective call rejection applies before anonymous call rejection (if the subscriber has both, the difference is in the announcement provided to the caller).

Anonymous Call Rejection (ACR)

This feature automatically rejects all calls from callers who have withheld their number. This will not reject callers who have withheld their name.

ACR is enabled by dialing *77

ACR is disabled by dialing *87

Priority Call

This feature consists of a list of a maximum of 10 numbers which ring your phone with a distinctive ring letting you know that a person on your priority call list is calling.

Priority Call is configured by dialing *61, an announcement is returned indicating the current status of the service and instructions for configuring.

Interactions with other features:

- Priority Call also interacts with Call Waiting and provides a distinctive Call Waiting Tone.
- You must be subscribed to and have Call Waiting enabled.

Three Way Calling (TWC)

Three way calling is the service that allows you to call another number during an existing call, and introduce this party into the existing call. A three-way call is initiated by hitting flash-hook (recall) then dialing the second number. Once the second party answers hitting flash-hook (recall) again connects all three parties. Hitting flash-hook (recall) again disconnects the third party. If the call originator hangs up with the first party on hold, they will receive a ringback to reconnect the call.

Interactions with other features:

- You may only subscribe to either Three Way Calling or Call Transfer Service.

Call Transfer (CT)

Call Transfer (CT) is the feature that allows a subscriber to call another party during an existing call, and transfer the call to the third party. A call transfer is initiated by hitting flash-hook (recall) then dialing the second number. The call is transferred by hanging up either before or after the second number answers.

Interactions with other features:

- You may only subscribe to either Call Transfer or three way calling.

Call Waiting (CW)

Call Waiting is the feature that notifies a subscriber that a second call is on the line and allows the subscriber to switch between the calls.

Call waiting notifies you by an audible tone when a call is waiting and the waiting caller receives an announcement telling them the system has alerted you of the waiting call. You can then switch between the current call and the new call by using the flash-hook key. If you hang up while a call is waiting, you will receive a ringback to alert you of the waiting call.

Call waiting interacts with Delayed and Busy Call Forwarding as follows:

- If a call meets busy condition and no others are waited, the new call is waited.
- If the Delayed Call Forwarding timer exceeds the time limit set and a call is still waiting, that call is forwarded to the DCF number and no longer waited.
- If a second incoming call meets a busy condition and another call is already waited, the call is forwarded per Busy Call Forwarding.

Note:

- Call Waiting also interacts with Priority Call and provides a distinctive Call Waiting Tone when a number from your Priority call list places a call to you.
- You must be subscribed to and have Priority enabled with a list of Priority Call numbers.

Call Waiting with Calling Number Delivery (CWND)

Call Waiting with Caller ID Number Delivery is the feature that allows the calling number (but not name) to be displayed on your caller ID device for an incoming call while you are currently connected to an existing call. You must have a telephone that supports this feature.

Cancel Call Waiting (CCW)

This allows you to disable call waiting before making a call.

CCW is enabled for the duration of the current call by dialing *70

Calling Number Delivery (CND)

Calling Number Delivery (CND) is the feature that allows the calling number to be displayed on your caller ID device.

CND is enabled by dialing *65

CND is disabled by dialing *85

These access codes also enable and disable calling name delivery (see below).

Calling Name Delivery (CNAM)

Calling Name Delivery (CNAM) is the feature that allows the calling name to be displayed on your caller ID device.

CNAM is enabled by dialing *65

CNAM is disabled by dialing *85

Automatic Recall (AR)

This feature allows you to hear the last incoming call's number and/or return a call to that number providing the number was not withheld.

You can dial *69 to simply hear the last caller's number and then dial 1 to automatically dial that number.

Customer Originated Trace (COT)

Customer Originated Trace is the feature that allows you to request a trace of the incoming call. This information is provided to Jaguar, not the subscriber, and this may be passed on to an appropriate authority. This service is invoked by dialing *57 during a call following a flash-hook (recall), or after the call.

Calling Number Delivery Blocking (CNDB)

Calling Number Delivery Blocking (CNDB) is the feature that allows you to block delivery of your telephone number from the calling party.

Dial *67 to disable Calling Number Delivery for a single call.

Dial *82 to re-enable Calling Number Delivery if your number is normally blocked by default.

Speed Calling

This feature consists of mapping a telephone number to a single or two digit code.

You can then dial the single or two digit code and it is interpreted as if you had just dialed the full telephone number it is mapped to.

To map a telephone number to a single digit code:

- Dial *74 (you will hear a broken dial tone).
- Enter the single digit (2 through 9) you want to map the telephone number to.
- Enter the telephone number you wish to map the single digit code to.
 - Note: You must enter the telephone exactly as you would normally dial the telephone number, 1 + area code may required.
- You will hear a confirmation tone and after a moment of silence you will hear dial tone again.

To map a telephone number to a two digit code:

- Dial *75 (you will hear a broken dial tone).
- Enter the two digits (20 through 49) you want to map the telephone number to.
- Enter the telephone number you wish to map the single digit code to.
 - Note: You must enter the telephone exactly as you would normally dial the telephone number, 1 + area code may required.
- You will hear a confirmation tone and after a moment of silence you will hear dial tone again.

To use a Speed Dialing code, Dial the single or two digit code followed by the # key or wait four seconds after dialing the code and the telephone number it is mapped to will be dialed.

Interactions with other features:

- You may dial a speed calling code after flash hooking to get three way calling.
- After *72, *90 and *92 to set up call forwarding to the speed code mapping.
- During screen list editing of selective call forwarding.
- After *67 to withhold caller ID when using a speed code mapping.
- After the cancel call waiting access code.
- After dialing 101XXXX to specify a long distance carrier.

Speed calling codes may map to:

- Numbers in any format (such as 1+10 Digits, 0+10 Digits, 10D, 1+7 Digits, 0+7 Digits, 7 Digits)
- Any access codes (such as *72)
- 101XXXX plus any of the above.

Speed calling codes may not map to combinations of access codes followed by numbers such as mapping a code to *72 1+10 Digits to enable call forwarding to a particular number.

Reminder Calls

This feature allows the you to be called by our system at a configured time of day and to hear an announcement when you answer. Reminder calls are made within 1 minute of the configured time. If the reminder isn't answered, the system will retry later. Individual reminders are made once in the 24 hours after the reminder was configured.

Reminder Calls are configured by using the following codes:

Enable an individual reminder *310

Disable all individual reminders *311

Disable one individual reminder *312

Check individual reminders *313

Enable a regular reminder *314

Disable all regular reminders *315

Disable one regular reminder *316

Check regular reminders *317

To enable a repeating reminder call:

- Dial *314

- An announcement prompts you to dial the desired reminder time followed by *

- An announcement prompts you to the dial the repeat option code (see below) followed by #

Repeat options are every Monday (1), every Tuesday (2), every Wednesday (3), every Thursday (4), every Friday (5), every Saturday(6), every Sunday (7), every weekday (8) and every day (9).

- An announcement confirms the reminder is set, and gives you the option to cancel.

To enable an individual reminder call:

- Dial *310

- An announcement prompts you to dial the desired reminder time followed by #

- An announcement confirms the reminder is set, and gives you the option to cancel.